

WORLDWIDE SCREENING PROCEDURES

CORONAVIRUS SCREENING

GUESTS FROM ALL NATIONALITIES ARE REQUIRED TO FILL OUT A PRE-EMBARKATION QUESTIONNAIRE. ANYONE WHO HAS TRAVELLED TO, FROM, OR THROUGH **MAINLAND CHINA, HONG KONG, MACAU, IRAN, TAIWAN, JAPAN, SOUTH KOREA, VIETNAM, OR ANY LOCATION UNDER QUARANTINE** IN THE PAST 14 DAYS WILL BE DENIED BOARDING THE SHIP (THIS INCLUDES TRANSIT FLIGHTS IN THE AFOREMENTIONED GEOGRAPHIES).



CO-PASSENGERS* (ALL NATIONALITIES) FROM A PASSENGER WHO TRAVELLED TO, FROM OR THROUGH **MAINLAND CHINA, HONG KONG, MACAU, IRAN, TAIWAN, JAPAN, SOUTH KOREA, VIETNAM, OR ANY LOCATION UNDER QUARANTINE** IN THE PAST 14 DAYS WILL BE DENIED BOARDING THE SHIP (THIS INCLUDES TRANSIT FLIGHTS IN THE AFOREMENTIONED GEOGRAPHIES). (*parent, spouse, child, siblings, or passengers sharing a cabin)



MANDATORY NON-TOUCH THERMAL SCANS WILL BE CONDUCTED FOR ALL GUESTS AND CREW PRIOR TO EMBARKATION FOR EVERY CRUISE OPERATED BY MSC CRUISES ANYWHERE IN THE WORLD. PERSONS WITH SIGNS OR SYMPTOMS OF ILLNESS SUCH AS FEVER (≥ 37.5 C°/99.5 F°) OR FEVERISHNESS, CHILLS, COUGH OR DIFFICULTY BREATHING WILL BE DENIED EMBARKATION.

WE MAINTAIN THE HEALTH OF OUR SHIPS

EACH OF OUR SHIPS IS A FLOATING CITY, AND ONBOARD WE FOLLOW A SCHEDULE OF CLEANING, MAINTENANCE, AND REPAIR. WE WORK CLOSELY WITH THE WORLD HEALTH ORGANIZATION AND CENTERS FOR DISEASE CONTROL AND PREVENTION TO ENSURE THAT WE HAVE UP-TO-DATE HEALTH INFORMATION. THE CREW ONBOARD OUR SHIPS ARE THOROUGHLY TRAINED IN THE IMPLEMENTATION OF HEALTH AND SAFETY PROTOCOLS.



WHEN VIRUSES ARE SUSPECTED, OUR EFFORTS ARE ENHANCED

WE INTENSIFY OUR COMMITMENT TO A HEALTHY ENVIRONMENT BY FREQUENTLY SANITISING HIGH-TRAFFIC AREAS ON OUR SHIPS. ON DAYS WHEN WE SAY GOODBYE TO GUESTS LEAVING OUR SHIPS AND PREPARE TO WELCOME NEW ONES, WE IMPLEMENT STRICT SANITATION PROCEDURES.



SCREENING IS OUR FIRST LINE OF DEFENCE

AN IMPORTANT STEP TOWARDS A HEALTHY CRUISE IS PREVENTING THE SPREAD OF ILLNESS. ALL GUESTS AND CREW MEMBERS ARE CAREFULLY SCREENED FOR SYMPTOMS. CREW MEMBERS ARE REQUIRED TO HAVE UP-TO-DATE VACCINATIONS, AND IF THEY DO BECOME ILL, THEY ARE NOT ALLOWED TO HAVE ANY INTERACTION WITH GUESTS UNTIL THEY ARE DEEMED HEALTHY BY THE MEDICAL TEAM.



MEDICAL PROFESSIONALS ARE PART OF OUR ONBOARD TEAM

ALL MSC CRUISES' SHIPS ARE EQUIPPED WITH A WELL-RESOURCED MEDICAL CENTRE THAT IS SUPERVISED BY THE SHIP'S DOCTOR AND OTHER MEDICAL PERSONNEL, OFFERING A RANGE OF MEDICAL SERVICES FOR EVERYONE ON BOARD. GUESTS WHO ARE SUFFERING FROM FLU-LIKE SYMPTOMS ARE RECOMMENDED TO STAY IN THEIR CABIN, OUR MEDICAL TEAM WILL CARE FOR THEM THERE.

OUR GUESTS PLAY AN IMPORTANT ROLE IN THE HEALTH OF OUR SHIPS

THE SIMPLEST WAY TO MAINTAIN YOUR HEALTH, AND THE HEALTH OF THOSE AROUND YOU, IS TO WASH YOUR HANDS. WE WILL FREQUENTLY REMIND YOU TO DO SO ON A DAILY BASIS WHILE ONBOARD. HANDWASHING STATIONS AND HAND SANITISERS ARE AVAILABLE AROUND THE SHIP, OUR CREW WILL ENCOURAGE YOU TO USE THESE FREQUENTLY ESPECIALLY BEFORE ENTERING A DINING VENUE. KEEP TRACK OF HOW ARE FEELING. AT THE EARLIEST SIGN OF FLU-LIKE SYMPTOMS, OR IF YOU AREN'T FEELING YOUR BEST, - CONTACT THE MEDICAL CENTRE IMMEDIATELY. IT'S THE RIGHT THING TO DO FOR YOUR FELLOW GUESTS, OUR CREW MEMBERS, AND YOURSELF.

